

Many patients believe all lenses are the same and correct vision identically, so they may find themselves considering purchasing their eyeglasses based on price alone. Like other leading technologies, the better the lens technology and lens treatments, the better your vision will be. Furthermore, the alignment and positioning of the lens within a properly fitting ophthalmic frame will give the very best vision possible. Therefore we are giving you a few steps for success before ordering glasses on the internet:

- The frame **MUST** be aligned specifically to the individual face **BEFORE** any measurements are taken. This is especially true with High Definition lenses.
- We prefer to take a frame PD which is *frame specific*. Therefore it is highly recommended you bring your internet frame to us before ordering lenses for it. You may then return the frame to your internet lab for the lenses to be placed in it, or, for best results, allow us to place the lenses in it for you.
- Progressive lenses require a measured reading position (called a segment height) to place the power at the proper level. Again, we strongly recommend you bring your frame to us before ordering your online lenses.

Service Agreement:

We know, from our experience, that many patients need to return internet purchased eyewear one or more times until crafted to standard tolerances. Note that we will NOT adjust or service eyewear purchased elsewhere. Since there are a few patients who wish to purchase eyeglasses elsewhere and have us service them, we offer the following service agreement:

- We will evaluate and advise you regarding the accuracy of your eyeglass prescription made elsewhere.
- We will realign, adjust, and/or repair your glasses, where possible, within 1 year of this signed agreement.
- In the event your products, purchased elsewhere, may break while in our care, or do not function properly, we will **NOT** be responsible for replacing, remaking or performing warranty work on them.

The fee for service within this agreement is \$75.00 for 1 year from the date signed.

We ask you to consider this agreement carefully. We provide excellent current technology priced within an affordable range. For your simplicity, peace-of-mind and the best service, all eyewear purchased in our office includes service at no additional charge.

Name: _____

Date: _____ Expiration Date: _____