



Purchasing eyeglasses is confusing and we know this. Many patients believe lens and frame materials are all the same and correct vision identically, so they shop based on price alone. Just like with a camera or other fine technology, performance is directly related to quality and craftsmanship. This does not mean more expensive is always better however! We focus on taking care of patients through the entire vision care process from examination to eyeglass selection and fitting; all at a reasonable, fair price.

PURCHASING GLASSES OUTSIDE OF OUR OFFICE:

We fully understand that patients often purchase eye glasses outside of our office for a variety of reasons. This may be price, frame or product selection, or insurance coverage. We also are aware that many patients who purchase glasses elsewhere ask us to take care of their eyewear in our office. This is a tremendous compliment to us and our talented opticians. We concentrate on impeccable quality eyewear, service and attention to detail. We do this for every patient from examination, to treatment of disease, to selection and maintenance of eyewear. This is included in the pricing of our eyewear. For those who wish to have us service their glasses purchased elsewhere, we offer the following service contract. Without this service contract we will not adjust, repair or maintain eye glasses not purchased from our office.

Our fee for this service is \$75 per frame per year from the date signed below. Upon payment of this fee:

- We will evaluate and advise you regarding the accuracy of your eyeglass prescription made elsewhere
- We will realign and adjust your glasses, within 1 year of this agreement (NOTE: this does NOT cover materials used for repair, or warranty claims, which must be sourced where you purchased them from)
- We will replace nose-pads and provide ultrasonic cleaning at no additional charge within 1 year of this agreement
- Please be aware that if we are not a vendor of your particular frame we may not be able to obtain the necessary parts and materials for a repair, you will have to return to where you purchased them from

Name: _____ Date: _____ Exp Date: _____

Purchased: ☐ Internet ☐ Other local optical

FRAME MFG:

MODEL:

COLOR: